



# Grand Hôtel de l'Europe

## **Booking and Cancellation Conditions for Groups :**

A group is considered as any entity, agency, company committee, association, club, gathering of individuals for organized travels, seminars, meetings, workshops, events, conferences, or other gatherings attended by the occupants.

Any reservation for 9 or more people with a price subject to a quote or lump-sum payment.

## **Our booking conditions :**

- A reservation is pre-confirmed upon the return of the quote provided by the hotel, with written confirmation (email, letter) signed with "Approval" by the client, who accepts the general terms of sale. The reservation is definitively confirmed upon payment of the deposit. In the absence of confirmation, the rooms may be released for sale.
- A deposit of 30% of the pro forma invoice is to be paid upon reservation confirmation via bank transfer.
- The balance of the invoice must be paid on the day of arrival at the latest before the group arrives, or the day after receiving the pro forma invoice. Any delay or default in payment observed by the hotel gives it the right to terminate this contract and cancel any future reservations, without refund of the deposits paid.
- Final rooming list is due one month before the group's arrival.

*Please note that the reservation will be confirmed upon payment of the deposit, and in case of non-payment, we reserve the right to recover the rooms. For any reservation made with breakfast included, unused services cannot be refunded. The deposit is paid after acknowledgment, and implies acceptance, of all clauses of this contract, particularly the booking conditions and cancellation fees outlined below.*

## **Our cancellation conditions:**

Cancellation before 90 days: refund of the deposit paid.

Cancellation from 90 days to 45 days: 70% of the deposit to be refunded.

From 45 days to 30 days: 50% of the deposit to be refunded.

From 30 days to no-show: No refund.